

Up the Creek ... Managing Daily Personnel Disasters

This workshop takes you through the scenario of being a manager and focuses on one of the hardest parts of managing – personnel issues. We'll offer guidelines for handling employees and take you through various scenarios to help you find solutions to situations that happen every day in the assessment office (or any office for that matter). Topics include hiring practices, communication issues, working with difficult personalities, and much, much more.

This interactive workshop will encourage attendee participation and collaborative problem-solving. Let's work together to figure out what to do when you feel yourself getting into uncharted territory - because no one likes to be up a creek without a paddle!

Instructor: Kara Endicott, CAE, RES, AAS, Team Consulting, LLC
Senior National IAAO Instructor

Date: Friday, August 1 (a.m.)

Location: Delamar Conference Room (The Riverside Hotel)

Hours: 3 hours

Note: This workshop will require a minimum of 10 students.

